Frequently Asked Questions

1. Q: What is typical Lead Time for Manta Ray anchors?
   A: 2 weeks from receipt of order

2. Q: What is the load capacity of the Manta Ray anchors?
   A: There are 6 models:
      - MR-1 with 3/4” PH rod 24,000 lbs-force ultimate or with 1” rod 36,000 lbs-force
      - MR-2 with 3/4” PH rod 24,000 lbs-force ultimate or with 1” rod 36,000 lbs-force
      - MR-3 with 5/8” PH rod 24,000 lbs-force ultimate
      - MR-4 with 5/8” PH rod 24,000 lbs-force ultimate
      - MR-SR with 3/4” PH rod 24,000 lbs-force ultimate or with 1” rod 36,000 lbs-force
      - MK-B - contact MSI

3. Q: What soils can the Manta Ray anchors be installed?
   A: Can be installed through Class 2 soils including decomposed rock and permafrost

4. Q: Is the Manta Ray anchor RUS approved?
   A: Yes the MR-1, MR-2, MR-3 and MR-SR are listed in the RUS List of Approved Materials

5. Q: How long have Manta Ray anchors been used?
   A: The Manta Ray drive anchors have been used for nearly 30 years

6. Q: How reliable are the Manta Ray anchors?
   A: These anchors have been used extensively for many years for commercial applications including the support of structures

7. Q: How deep should the Manta Ray anchor be installed?
   A: As with other anchors, the Manta Ray anchor must be installed below frost depth and into competent soil. Typical installation is with one 7 ft length power hub anchor rod.

8. Q: What is maximum installed depth?
   A: There is no depth limit. Additional power hub anchor rods with coupling and drive steel tool sections can be added for greater installed depth. Installed depth, when necessary, can exceed the maximum 14 ft of power hub anchors and 10 ft limit for plate anchors.
9. Q: Can I use a line truck to install the Manta Ray  
   A: Yes --- Connect the hand held hydraulic operated jack hammer with up to 50 ft of hose from the line  
   truck. Typical performance specifications are 1200 blows per minute at 8gpm and 2000 psi (30 lpm/140  
   bar). Go to installation specification for more detail

10. Q: What depth can I install with the standard SGC-14drive steel tool set?  
    A: With the standard drive steel tool kit install to 8 ft depth for countersink for a 7 ft anchor rod.

11. Q: Is the same Drive Steel used for all Manta Ray anchors?  
    A: Yes

12. Q: How long does it take to install a Manta Ray anchor?  
    A: About the same time as installing a power hub screw anchor. Typically within 30 minutes including  
    set-up and knockdown.

13. Q: What if obstruction is encountered and the Manta Ray anchor cannot be driven further?  
    A: As long as the drive steel tool is not removed from the anchor, pulling up on the anchor rod attached to  
    the anchor will remove it

14. Q: Can the Manta Ray anchor be installed through black top (macadam)?  
    A: Yes – can be driven through black top.

15. Q: Can the Manta Ray be installed in decomposed rock or caliche?  
    A: Yes --- Go to Installing Instructions for supplementary instructions

16. Q: Can Manta Ray anchors be installed in permafrost?  
    A: Yes – Go to Installing Instructions for supplementary instructions for permafrost

17. Q: Can the Manta Ray anchors be installed in a swamp  
    A: Yes --- and larger models are available with more surface area.

18. Q: How far apart can I install the Manta Ray anchors?  
    A: Minimum of 2 feet. Based on soil, harder soil will allow placement closer to each other, softer soil placement  
    further apart.

19. Q: What is minimum hydraulic jack hammer size required?  
    A: Recommend 90 lb Class jack hammer. A 67 lb Class may be used for soft soils

20. Q: How deep should the Manta Ray be installed with a 7 ft length power hub anchor rod?  
    A: When load is applied with the load locker, the anchor will rotate and pull out of the ground typically 1 to 2  
    times the anchor length, so the eye nut will be sufficiently above grade level. Go to Installing Instructions for  
    more details for each Manta Ray model.
21. Q: What is standard pack qty?
   A: MR-1 standard pack = 4 each & total carton weight = 48 lbs
   MR-2 standard pack = 4 each & total carton weight = 40 lbs
   MR-3 standard pack = 6 each & total carton weight = 43 lbs
   MR-4 standard pack = 6 each & total carton weight = 32 lbs
   MR-SR standard pack = 2 each and total carton weight = 43 lbs
   MK-B standard pack = 1 each & total carton weight = 68 lbs

22. Q: Who do I contact to place an order?
   A: MSI customer service in Wood Dale, IL

23. Q: Can I get a sample for tryout?
   A: Yes. Place sample order with MSI customer service

24. Q: Where is product shipped from?
   A: Stocked and shipped from Denver Facility

25. Q: Can these be installed manually?
   A: No --- Requires a hydraulic power unit and jackhammer

26. Q: What is recommended proof load?
   A: Proof load to 50% of rod rating or expected working load, whichever is less

27. Q: Do you remove the eye nut to drive the anchor?
   A: Yes. So that Load Locker can be used

28. Q: What is weight of load locker?
   A: total 149 lbs but in sections.

29. Q: What is weight of each Load Locker component?
   A: Base plate 48 lbs
      Ram 77 lbs
      Box 11 lbs
      Adapter setting bar 9 lbs
      Tapered jaw set 4 lbs

30. Q: What is Gad extractor used for?
   A: To remove multiple installed drive tool sections

31. Q: What is Drive Shank used for?
   A: Fits in jackhammer and connects drive steel to the jackhammer

32. Q: What is life of Drive Steel tools?
   A: Long term--Subject to maintenance
33. Q: How is Load Locker calibrated?
   A: Calibrated at factory. May be recalibration by local hydraulic cylinder supplier.

34. Q: What tooling is required?
   A: Load locker. Required Catalog number LL-1
   Drive Steel Kit Required Catalog number SGC-14
   Jack hammer Option if not available Catalog number HB90-14
   Hydraulic Power Unit Option if not available Catalog number GPU18-8CE

35. Q: What do I do if driving the Manta Ray anchor is very slow to almost impossible in very tough soil?
   A: Go to Installing Instructions for supplementary instructions for special soil conditions.

36. Q: I predrilled a hole but the Manta Ray anchor does not tip up and slides back up the hole
   A: Go to Installing Instructions for supplementary instructions for special soil conditions.

37. Q: Why does the load locker register 4,000 lbs-force when there is obviously no load on the anchor and the
    valve needle is in the neutral position
   A: This is a characteristic of the hydraulic valve on the load locker called trapped pressure. Hydraulic
    pressure is trapped on both sides of the cylinder piston and registers on the gauge. The gauge reads zero when
    the valve handle is pulled to retract the piston. This does not affect the load locking of the anchors if the proper
    procedure is followed. Go to Installing Instructions for more details and the proper load locking procedure.

38. Q: What if I want to hold a constant load for a period of time as a proof test?
   A: Set the bypass valve on the load locker to the load. This permits the installer to shift the valve on the load
   locker wide open while the bypass valve limits the pull force to the bypass setting. Then the installer can
   monitor movement of the anchor without worrying about the load level. Go to Installing Instructions for
   supplementary instructions.

39. Q: Can a portable power source be used for the jackhammer?
   A: Yes – Use GPU18-8CE portable hydraulic unit

40. Q: Will drive tool fit on all jackhammers?
    A: Yes ---- Standard drive kit is for 1-1/4” x 6 inch. Also available 1-1/8” x 6 inch shank for installing with other
        generally available hydraulic jack hammers

41. Q: Is technical support available?
    A: Yes. Contact MSI

Contact your local MSI supplier for assistance.